

1. HELP DESK & HELPLINES

There will be a help desk set up at every registration point for assistance. The Admissions Office (Undergraduate students) and Graduate School (Postgraduate students) will however serve as the central help desk.

CONTACTS:

Academic Registrar: 0204913199/3027/3196/3067/3065

Graduate School: 0204913128/3129/8030/8032

Customer Experience Centre contacts: 020-491-0000, 0204914112

HELPLINES

Students who may face difficulties in locating the registration links should get in touch with the office of the Academic Registrar, Director Graduate School, the respective College Registrars or Dean of Students/Assistant Deans of Students on the contacts shown below:

OFFICE	CONTACT	TEL:	EMAIL
Academic Registrar	Deputy Registrar (Admissions)	020 491 3065/ 3066/3199/3027/3067/3196	reg-academic@uonbi.ac.ke; admissions@uonbi.ac.ke
Director Graduate School	Deputy Director Admissions	0204913128/3129/8030/8032	gs-admissions@uonbi.ac.ke registrar-gs@uonbi.ac.ke
COLLEGE OF AGRICULTURE AND VETERINARY SERVICES	College Registrar	0731603475; 0717542186	registrar-cavs@uonbi.ac.ke
COLLEGE OF ARCHITECTURE AND ENGINEERING	College Registrar	0721257746	registrarcae@uonbi.ac.ke
COLLEGE OF BIOLOGICAL AND PHYSICAL SCIENCES	College Registrar	0202139244; 0775239244	registrar-cbps@uonbi.ac.ke
COLLEGE OF EDUCATION AND EXTERNAL STUDIES	College Registrar: Kikuyu Campus		registrar-cees@uonbi.ac.ke

	Kenya Science Campus	0703634415; 0202527161 0727211426	
COLLEGE OF HEALTH SCIENCES	College Registrar	2726300 ext 43003	registrar-chs@uonbi.ac.ke
COLLEGE OF HUMANITIES AND SOCIAL SCIENCES	College Registrar	0204913227/3235	registrar-chss@uonbi.ac.ke
ODEL	College Registrar	0204918039	registrar-odel@uonbi.ac.ke
Dean of Students	Dean of Students	0202318954	dean-students@uonbi.ac.ke counselor@uonbi.ac.ke
Student Counsellor, CAE	Dr. Geoffrey Ngigi	0727 805 888	ngigi@uonbi.ac.ke
Assistant Dean of Students CHS	Cleophas Waema	Tel:2726300 Ext.44001	m.waema@uonbi.ac.ke
Student Counsellor CAVS	Mrs. Hellen Omwenga	0721 850 452	homwenga@uonbi.ac.ke
CBPS Assistant Dean of Students Student Counsellor	Lucy Gikundi Ms. Lucy Kamau	0722 657 139 0725 683 419	ljiomba@uonbi.ac.ke lucygitangu@uonbi.ac.ke
CEES Kenya Science Campus Assistant Dean of Students	Mr. Samson Muinde	0725725 263	samuinde@uonbi.ac.ke
Kikuyu Campus Assistant Dean of Students	Dr. Pamela Lunjalu	0722387064	pamlunjalu@uonbi.ac.ke
CHSS Assistant Dean of Students	Mr. Paul Muia	0721605807 VOIP:3032	assistant-dean-chss@uonbi.ac.ke